

NSRC – MEMBERS CHARTER

WE ARE A MEMBER'S CLUB, OWNED BY THE MEMBERS AND RUN FOR THE MEMBERS

It is common sense really; we want this to be the best club in the land. That only works if we look like a winning club. We rely on volunteers to open and close the club. We rely on our members to behave appropriately. This is not a Leisure Centre. We want everyone to be proud of it.

OUR GUIDELINES AND CODE OF CONDUCT

We expect of all member's a certain level of conduct and behaviour. This includes:

- I. Keeping the club tidy. Use the waste bins provided and return used crockery and glasses to the bar area. Food wrappers belong in the bins - not at the back of the courts.
- II. Your kit bag belongs either in the changing room on the racks or in the bag cupboard. They do not belong in the bar or behind the courts (unless you are playing). Please do take your valuables with you, we can't accept responsibility for any lost or stolen items. If you see something suspicious, please let the responsible person on duty know.
- III. We have a high standard of hygiene, and we have a blood policy. Please don't shave in the sauna or showers. Your naked bodies should not adorn the sauna / steam room. And just in case you imagined we would, we don't have mixed facilities! Please do not take glasses into the changing rooms.
- IV. After playing, please don't park your sweaty body on our upholstery. You do smell; it will smell. It's not at all pleasant.
- V. We all use mobile telephones – but they are not appropriate in the changing rooms.
- VI. Do not let anyone in the club unless you know them, or they can show you some evidence of their membership.
- VII. All visitors must sign the visitors book behind the bar. And, where appropriate, pay the playing fee.
- VIII. Please leave your expletives and potty mouth at the door. Poor sportsmanship, racket abuse, offensive gestures and foul language have no place here.
- IX. It is wholly unacceptable to make offensive comments, or comments which are offensive, about an opponent, match officials, coaches, or spectators based on race, sex, sexual orientation, gender, or disability. Breach of this will result in disciplinary action, ultimately the removal of membership.
- X. Everyone must conduct themselves at all times in a correct and proper manner – that does not bring themselves or the club into disrepute. Your opponents and fellow members should always be treated with due respect - on and off court.
- XI. We welcome and encourage children in the club, but they must not be left unattended and must not be permitted to run around the club, unless they are on a court!
- XII. Please only use the car park when in the club and park responsibly. You should not leave your car parked overnight, we accept no responsibility for any damage, theft, or loss - at any time.

Enjoy your visit to the club!